

# FLATPACK GUIDELINES

PLEASE REFER TO OUR WEBSITE FOR FULL TERMS & CONDITIONS

1

ENSURE YOUR **SPACE IS CLEAN & TIDY** BEFORE UNPACKING YOUR PURCHASE.

2

HAVE **ALL THE TOOLS** YOU WILL REQUIRE READILY AVAILABLE **BEFORE** YOU BEGIN.

3

UNPACK YOUR PURCHASE & **CHECK IT THOROUGHLY** FOR ANY DEFAULTS.

IF THERE IS ANYTHING WRONG, DO NOT PROCEED. ONCE YOU START ASSEMBLING THE PRODUCT, WE ARE NOT LIABLE FOR DAMAGES THAT OCCUR THEREAFTER.

TAKE PHOTOS OF THE AREAS OF CONCERN AND EMAIL THESE TO US. WE CAN THEN CONTACT YOU.

4

**LAYOUT ALL THE COMPONENTS & CHECK THESE** AGAINST THE LIST OF ENCLOSED PIECES.

IF THERE IS ANYTHING MISSING, EMAIL US SO THAT WE CAN DISPATCH THE COMPONENTS YOU REQUIRE AS SOON AS POSSIBLE.

5

**READ THE INSTRUCTIONS** PRIOR TO COMMENCING IN ORDER TO LIMIT ERRORS.

DAMAGE CAUSED BY INCORRECT USE, THROUGH NEGLIGENCE OR MISTREATMENT IS NOT COVERED IN THE GUARANTEE. THIS IS ESPECIALLY THE CASE IF THE ASSEMBLY INSTRUCTIONS ARE NOT FOLLOWED.

If you wish to return a product, you need to contact us within 5 days. Goods must be returned to us in a saleable condition and in the original, undamaged packaging. We may withhold up to 30% of the purchase price of returned goods, if the products or packaging is in such a condition that the item is not fully re-saleable.