

# Return Form - UCAN

Please complete this form and email to [info@ucandoit.co.za](mailto:info@ucandoit.co.za) in order to begin the return process.

You have 30 calendar days to return an item from the date you received it. To be eligible for a return:

- Your item must be unused and in the same condition that you received it.
- Your item must be in the original packaging.
- Your item needs to have the receipt or proof of purchase.

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\* Required

1. Name & Surname

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2. Email & Contact Number \*

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3. Order Number \*

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4. What product/s do you want to return? Please provide the SKU number with the description. \*

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5. Why do you want to return product/s? \*

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6. How would you like to return? \*

*Check all that apply.*

- Post myself via Postal Service or courier of my choosing (I will send tracking details)
- Please send your courier to collect (I accept that 1/2 cost of this to be deducted from my refund)

7. How would you like your refund (if applicable)? \*

*Check all that apply.*

- Refund via EFT / Credit Card
- Voucher

### Where do I email this form?

Email this form to [info@ucandoit.co.za](mailto:info@ucandoit.co.za)

For further assistance you can call our office on 031-713-9579

### What is the return address?

Return your package to: UCAN, 19 Progress Rd, Pinetown, 3610

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